

# SUPPORTING CHANGE



DEVLINMAMBO

Empowering success;  
driving innovation

## We understand that navigating change can be complex and challenging.

Our Change Support Consultancy service is designed to help firms deliver successful change programmes with agility and confidence. We specialise in supporting firms to effectively plan and implement ensuring objectives are met while minimising risks and disruptions. With a focus on robust change governance, transparency, timely communications and informed decision-making, our consultants work closely with you to provide a tailored approach that aligns with your firm's unique needs.

### HIGHLIGHTED RISKS

In any change initiative, understanding and managing potential risks is essential for success. Our Change Support Services are designed to help navigate the complexities of transformation with confidence.

#### 01. LACK OF EXPERTISE

#### 02. REGULATORY CONSIDERATIONS

#### 03. ESCALATING COSTS

#### 04. RETAINING DELIVERY FOCUS

#### 05. TIGHT TIMEFRAME

#### 06. RETAINING EFFECTIVE GOVERNANCE

#### 07. MYRIAD OF ACTIVITIES TO COORDINATE

#### 08. PLANNING COMPLEXITIES

### Integration Challenges

Several risks may arise, highlighting the importance of having a competent team managing your planning and delivery procedures. It is essential to make well-informed decisions promptly, while ensuring transparent, thoughtful, and timely communication of management information.

### OUR EXPERIENCE

Our experience allows us to successfully deliver effective plans and execute with efficiency, giving you budget certainty and avoiding runaway costs.

#### 01. INTEGRATION LEADERSHIP

Deep industry knowledge and extensive leadership experience, allowing us to guide programmes effectively and to navigate complexities.

#### 02. DELIVERY EFFICIENCY + COST FOCUS

We recognise the challenges of today's business environment, including fee pressures and the need for cost savings and synergies.

#### 03. CLIENT + REVENUE PRESERVATION

We prioritise your client's experience and desired outcomes thereby preserving your revenues and protecting your reputation. We provide communication strategy support.

#### 04. DESIGNING + MANAGING PROGRAMME GOVERNANCE STRUCTURES

We structure programmes and management information processes that guarantee timely reporting and efficacy in decision making throughout your firm's hierarchy.

#### 05. HANDLING EMOTIONS, ANXIETIES + SENSITIVITIES

We recognise the emotions and sensitivities involved. We have experience in helping firms proactively address and manage staff concerns.

#### 06. INCORPORATING REGULATORY REQUIREMENTS INTO PLANNING

Deep understanding of regulatory requirements across multiple key jurisdictions helping you to remain compliant.

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## How we can help

### Programme Office



- Coordination + planning at programme level
- Sub-level co-ordination + planning
- Mentoring, coaching + toolkits

### Operations + IT



- Due Diligence, outsourcing + supplier rationalisation
- Systems migration / rationalisation
- Target operating model design + delivery

### Governance, Risk + Compliance



- Organisational structuring + governance
- Enterprise Risk Framework development
- Policy reviews + alignment
- Developing + embedding business standards
- Regulatory compliance adherence

### Product



- Product rationalisation, planning + execution
- Client communications

## Focus Areas

01. WORKSTREAM DEFINITION

02. APPOINTMENT OF KEY POSITIONS+ DELIVERY PARTNERS

03., PLATFORM CONSOLIDATION

04. CORPORATE SIMPLIFICATION

05. RANGE MANAGEMENT

06. OPERATING MODEL DEFINITION

07. SUPPLIER SELECTION + CONTRACT NEGOTIATION

08. ADHERENCE TO CURRENT + UPCOMING REGULATORY INITIATIVES

09. CONTINUOUS RISK ASSESSMENT

10. GLOBAL FOOTPRINT

**We are Devlin Mambo** - a diverse team of professionals on a mission to transform how consultants support the asset management industry.

We're innovative in our approach to problem-solving for our clients. Through our deep understanding of industry issues, we can provide bespoke consultancy services and offer specialist software solutions.

When you work with us, you're not just getting consultants; you're getting a partner committed to making a difference and delivering exceptional value.

## GET IN TOUCH

If you need more details on how we can assist you, get in touch

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[devlinmambo.com](http://devlinmambo.com)